



# AIU Shared Services

## Cost savings for school districts

### OUR MISSION

The mission of the AIU's Shared Services offering is to provide shared services to its customers in a timely, accurate manner, driven by continuous improvement while providing a high level of customer service.



### OUR VISION

Our Vision is CLEAR —

- Collaborate with Partners – Consistent business processes
- Leverage Common Technology Platforms
- Efficient Processing – Excel in the basics or Economies of Scale
- Accountable for Performance
- Reliable service

AIU Shared Services is an operating model in which an independent organization performs services, typically transactional, on behalf of Allegheny County school districts while maintaining agreed-upon services levels.

#### Areas covered, include:

- Payroll
- Accounts payable
- Accounts receivable
- Procurement
- Accounting
- School-based ACCESS reporting and compliance
- Human resources
- Communications/marketing
- Technology services

[Click this link](#)

or scan the QR code to learn more.



**SHARED SERVICES** is an operational philosophy that enables school districts to gain efficiencies by strategically centralizing, consolidating and standardizing non-classroom functions. The broader objective is to gain efficiencies beyond consolidation through a methodology of continuous improvement and standardized processes that rely on automation/enablement of technology. The shared services model is built on three primary capability levers: people, process, and technology.

#### What are some of the primary benefits of a shared services model?

- **Economies of Scale** – Lower costs
- **Standardization of Processes** – Best practices and compliance
- **Common Technology Platforms** – Enables coordinated transformation of back offices
- **Culture** – People with the skill and mindset to optimize the model beyond the back office
- **Operations Experts** – School administrators free to focus on the education of students.
- **Automation of Routine Tasks** - School staff are free to focus on strategy – rely on Shared Services for statutory compliance, controls, and information
- **Decision Support** – Data analyzed and delivered as reliable and actionable information
- **Redundancy** – Shared Services team remediates district staff issues often created by absences and turnover.
- **Scalability** – The shared services delivery model can be scaled with relatively low incremental costs.
- **Expanded Knowledge Base** – Districts have access to a wider scope of resources and information.

The Allegheny Intermediate Unit's (AIU) Shared Services model delivers results by consolidating, standardizing, and automating common processes performed by school districts. The model provides economies of scale (lower costs), remediates personnel staffing risks, increases district capacity, and advances student-facing initiatives that promote student achievement.

#### Questions, please contact:

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